

Your Plusnet Bill

(DESCRIPTION)

The Plusnet Account page is shown.

(SPEECH)

Welcome to Plusnet, and your very first bill. Before you take a look, let's talk you through it.

(DESCRIPTION)

Mouse clicks on 'Download Bill' and page flips to show a bill.

(SPEECH)

Your bill is split into three parts

Your monthly charges

Any other items you've purchased

And your outstanding balance

Your monthly charges will show you everything you regularly pay for.
Such as your line rental and any call minutes.

Other charges shows you anything additional, like your activation fee on your first bill.

And your outstanding balance is just what's left to pay.

It's simple.

You can also see your payment method, the date your money will come out of your account,

(DESCRIPTION)

Page flips to show additional information

(SPEECH)

and a full breakdown of all your charges.

(DESCRIPTION)

Page flips to show itemised information

(SPEECH)

You could say it's brilliant.

(DESCRIPTION)

Image of a smiling bill with its thumb up.

(SPEECH)

But we won't. Bad joke.

(DESCRIPTION)

Smiling bill puts down its thumb and looks sad.

(SPEECH)

Any questions?

(DESCRIPTION)

Page flips to show the last page of a bill

(SPEECH)

The last page of your bill gives you all the ways you can get in touch. Now take a look and see for yourself.